

Covid-19 Installation Guidance.

We would like to reassure our customers that Legrand Assisted Living & Healthcare is making every effort to support you through this difficult time and must take all steps to minimise exposure to our customers and protect our employees.



We promise our customers that we take every precaution and are adapting and following UK Government guidelines to ensure that safety and quality of service is delivered throughout the installation.



A pre-site assessment will be carried out to determine the site environment is safe to work for staff, residents and engineers.

If you have any special requests that affect the installation, please update our teams during the pre-attendance questionnaire.



Our teams will be wearing appropriate PPE to keep themselves, your staff and residents safe but to not affect their working capabilities.

Should any of our teams leave site and return the same day, fresh PPE will again be worn.



Our teams are provided with sanitising products and will use them as necessary during the installation.



Sanitising products will be used for cleaning all surfaces before and after works.

All tools and equipment will be sanitised before and after use.



Our teams are provided with personal thermometers to check their temperature throughout the day.

What we ask of our customers:



Notify us immediately if any staff or residents are displaying any symptoms of COVID-19. All installation works will then be put on hold for a minimum of 14 days. At no point will the site be left vulnerable for system operation.

At no point during the installation will the site be left vulnerable for system operation.