

Call Point Programmer User Guide



Aidcall operates a policy of continual product improvement and reserves the right to modify the specification of its products.

If any variation to the details in this document are suspected please contact Aidcall's Technical Support.

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1. PRODUCT OVERVIEW

The Touchsafe Pro Call Point Programmer consists of a cable with an in-line RS232 converter and a 9 pin “D” plug on one end and an RJ45 plug on the other.

Software is provided on a USB flash drive for installation on a PC with a Windows operating system.

An additional USB/Serial Adapter Lead will be required if the PC used does not have a 9 pin “D” Serial Port.

2. SAFETY INSTRUCTIONS

	Read and understand these instructions before use. Keep these instructions for future reference.
	Do not disassemble the interface lead or attempt to repair it yourself.
	No user serviceable parts inside the interface lead - refer all servicing to qualified service personnel.
	Check compatibility of your Windows operating system before installing the software.
	Your PC will require a USB Port.
	Only connect this interface lead to Aidcall Touchsafe Pro Call Points.
	At the end of its life this product should be disposed of and recycled in accordance with the environmental regulations. See the Regulatory Information in section 3 below.

3. REGULATORY INFORMATION

	This symbol on the product indicates it complies with all relevant EU Directives as required by law. Safety of Information Technology Equipment; EN 60950-1:2006+A12:2011 Electro Magnetic Compatibility; EMC 2004/108/EC Restriction of Hazardous Substances; RoHS 2011/65/EU A copy of the complete Declaration of Conformity is available from Aidcall.
	This symbol on the product indicates it is classed as Electrical or Electronic Equipment and should not be disposed of with other commercial waste at the end of its working life. The Waste of Electrical and Electronic Equipment (WEEE) Directive (2012/19/EU) has been put in place to recycle products using the best available recovery and recycling techniques to minimise impact on the environment, treat hazardous substances and avoid increasing landfill. For product disposal please contact your supplier and check the terms and conditions of the purchase contract and ensure this product is not mixed with other commercial waste for disposal.

4. HARDWARE REQUIREMENTS

Before installing the Call Point Programmer software please check your Laptop PC has the following;

- Windows Xp, Vista, Windows 7 (32 or 64 bit) or Windows 8 operating system
- USB 2.0 Port
- 256MB Free Memory

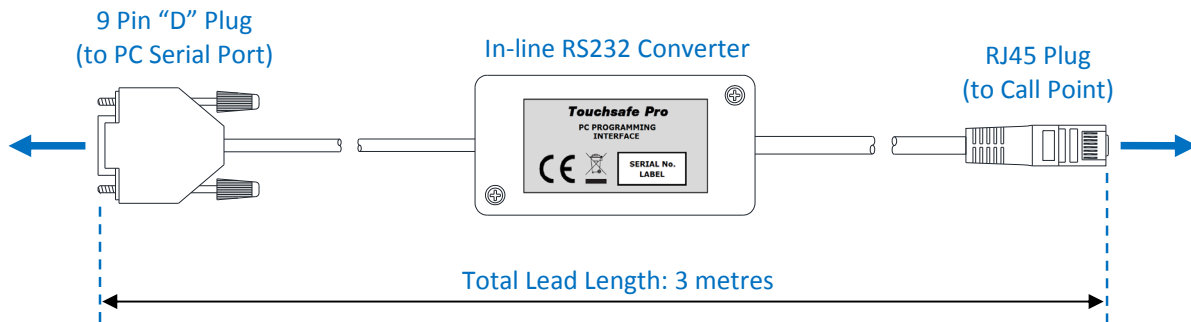
5. INSTALLING THE PC SOFTWARE UTILITY



The PC software utility is supplied on a USB flash drive. Insert the flash drive into a USB Port on your Laptop. Follow the on-screen instructions to install the software. An icon will automatically be created on your Desktop.

6. PC PROGRAMMING INTERFACE LEAD

A special interface lead with an in-line RS232 converter (Aidcall Part No. ZNC600) is required to program Touchsafe Pro Call Points from the PC utility.



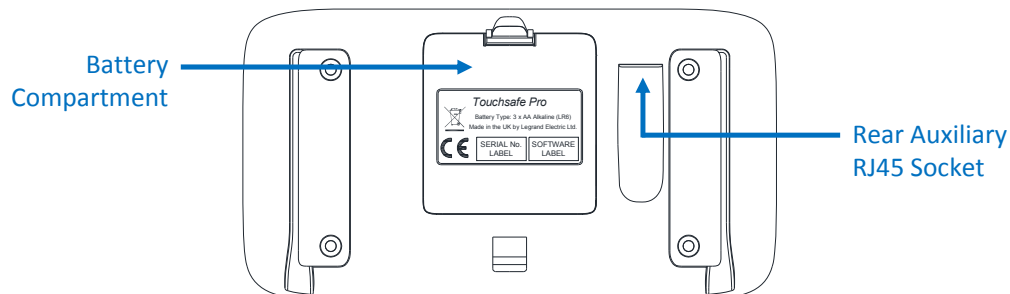
USB/SERIAL ADAPTER LEAD



If the Laptop PC being used to run the programming software utility does not have a 9 pin "D" type Serial Port then a USB/Serial Adapter Lead will be required – order Aidcall Part No. W01150

CALL POINT REAR AUXILIARY SOCKET

Remove the Call Point from its wall mounting bracket to access the rear auxiliary RJ45 socket;



7. PROGRAMMING A CALL POINT

1. Connect the 9 pin “D” plug to the Laptop Serial Port (or USB Port via a USB/Serial Adapter Lead).
2. Connect the RJ45 plug to the rear socket on the Call Point being programmed.
3. Run the programming software utility from the *Touchsafe Pro* icon on the Windows desktop.

4. Select a **COM Port** ☒ from the List

Note: if you are unsure which COM Port is being used see Section 5



5. Set the Call Point in Program Mode;
Open the battery compartment and remove one of the batteries
Hold down the **ORANGE** button and refit the battery
Release the **ORANGE** button; the LED will slowly **FLASH GREEN** and the unit will beep twice to confirm you are in Program Mode.



If the Call Point has a display it will show “REMOTE PROGRAMMING MODE”.

6. Click-on **Connect** and then on **Read**

The current Call Point Parameters will be displayed...



7. PROGRAMMING A CALL POINT

7. Alter the parameters as required then click-on **Write**



8. A status window will appear on the screen when programming is complete.
The Call Point will also display when complete...

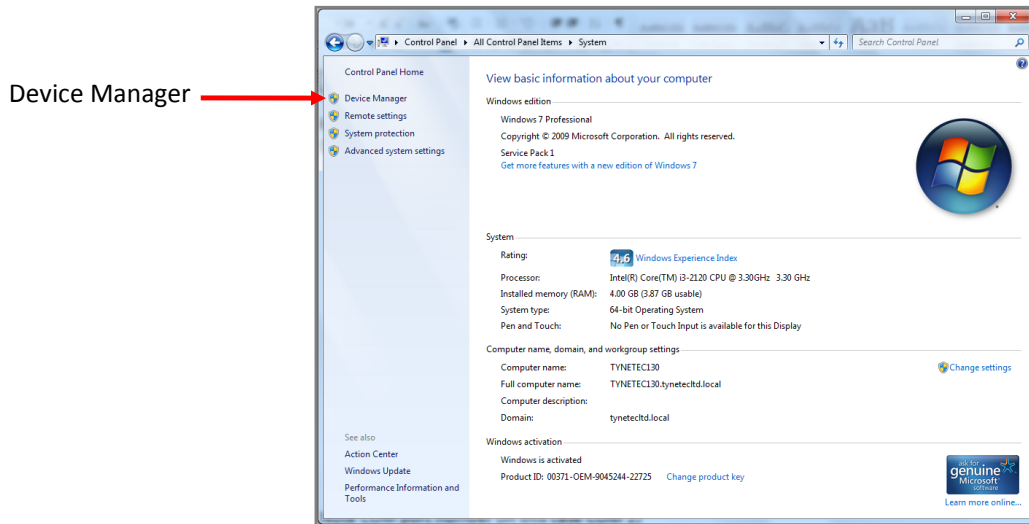


If the Call Point has a display it will show
"REMOTE PROGRAMMING COMPLETE".

9. Program another Call Point or click-on Exit to quit.

8. FINDING THE PC COM PORT NUMBER

Follow the instructions below to determine the correct COM Port when using a USB/Serial Adapter Lead. From the Windows Start Button select Control Panel > System then click-on Device Manager.



On the Device Manager Window click-on **Ports (COM & LPT)** to identify the USB Serial Port COM number. The example below shows COM3.

