



- Compatible with all models of Reach at-home alarms
- Sealed against immersion in water
- Neck cord includes an anti-strangle safety device
- Red call reassurance light
- Low battery warning
- Dimensions: 45mm x 30mm x 14mm (HxWxD)
- Weight: 12 grams
- Product Code: ZXT607

What is the Carer Pendant used for?

The Carer pendant is used to log the times a Carer arrives and leaves a clients home.

When used with the Reach at-home alarm the attendance times are logged at the Control Centre.

When used with the Reach Plus the attendance times are stored in the event log - if enabled in setup they can be logged at the Control Centre as well.

When used with the Reach Plus GSM or Reach Ultra the attendance times are recorded on the iCare website - if enabled in setup they can be logged at the Control Centre as well.

Wearing Options

The Carer pendant is supplied with a kit of parts so it can be worn around the neck, clipped onto a belt or pocket, or on the wrist like a watch. Firstly, fit the chosen wearing option to the black rubber boot then push the pendant inside the boot with the silver button accessible.

Fitting the Neck Cord – snap the cord apart at the safety-break device and feed through the 2 holes in the rubber boot then click the safety-break together again. The neck cord must never be shortened or knotted without the safety-break device in place.

Fitting the Belt Clip – push the clip through the 2 slots in the rubber boot – ensure the 2 arrows ►◄ on the clip and boot align for correct fit. *Note: the suction cup can be used with the clip option to stick the pendant to a hard smooth surface.*

Fitting the Wrist Strap – feed the strap through the 2 slots in the rubber boot and adjust the strap to fit with the plastic clasp.



Registering a Carer Pendant

It is necessary to register a new Carer pendant onto the Reach at-home alarm unit.

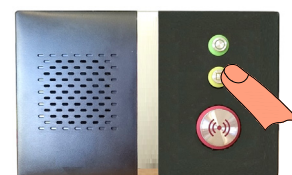
See pages 2 & 3 for how to put the different models of Reach into registration mode.



The range of all radio devices can be affected by the working environment - always take care during installation and perform several test calls from all extremes of the building.

How to use the Carer Pendant

1. On arrival at the client's home press and **HOLD** the **YELLOW** button on the Reach unit for **5 seconds** then release.
2. Within **60 seconds** press the **SILVER** button on the Carer pendant, the button will **FLASH RED ((*))**
3. Take no further action, a silent dial-out will occur and your arrival time will be logged.
4. Repeat the same procedure before leaving and your departure time will be logged.



Hold YELLOW for 5 seconds, then press the Pendant...



If you forget to log-out before leaving the Reach will reset again for the next day. Up to 10 Carer pendants can be used with a single Reach unit.



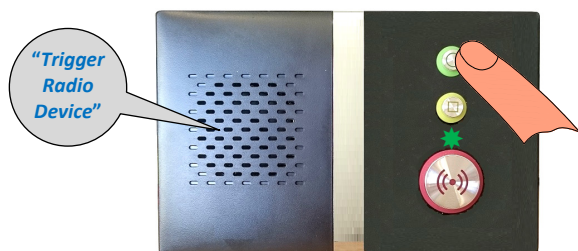
Battery Life

The Carer pendant battery is checked once a day, if the voltage falls and stays below a preset level for 7 consecutive days a low battery alert is automatically transmitted. Once a low battery call is received the attack pendant should be replaced within 7 days. Carer pendants must be returned to Tynetec/Aidcall for battery replacement.

Detailed information on battery management for all Tynetec/Aidcall products is available - request Doc No. FM0630.

Registering a Carer Pendant onto a Reach at-home alarm unit

1. Put the Reach unit into radio device learn mode...



Press and HOLD the **GREEN** button on the Reach unit.

When the front light **FLASHES FAST GREEN** release the button and the Reach will announce "**Trigger Radio Device**".

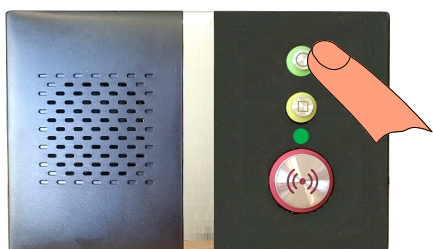
You now have 1 minute to activate the Carer pendant.

2. Activate the Carer pendant...



Press the **SILVER** button once, the light will flash **RED** for several seconds and the Reach will announce "**Carer Pendant**".

3. Exit radio device learn mode...



Press the **GREEN** button on the Reach unit.

The front light will return to **STEADY GREEN** and the Reach is back in normal operating mode.

4. Check with the Control Centre that it is convenient to perform a test call, press the Carer pendant and confirm an arrival time is recorded, repeat the test and check a departure time is recorded.

Deleting a Carer Pendant from a Reach at-home alarm unit

Enter *** 1 6 7 0** using the keypad on the rear of the Reach unit – the front light will **FLASH FAST GREEN** and the unit will announce "**Program Mode - Ready**".

Enter **# 0 4 1** and the Reach will announce "**Delete Radio Device**" followed by a "**Beep**".

Enter the 8 digit Carer pendant ID to be deleted; after the "**Beep**" press **#** to exit.

Press the ***** key to exit Program Mode; the unit will sound a "**Double-Beep**" and the front light will return to **STEADY GREEN**.

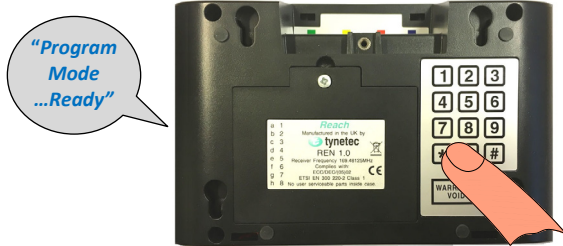
** The 8 digit ID can be found on the label on the back of the Carer pendant – it will always start with 92xxxxxx*



Refer to the Reach instruction booklet provided with the product for more information on programming and testing radio devices.

Registering a Carer Pendant onto a Reach Plus/GSM/Ultra at-home alarm unit

1. Put the Reach unit into programming mode...



Undo the screw and remove the stand to access the rear keypad on the Reach unit.

Enter *** 1 6 7 0** on the keypad, the unit will announce **"Program Mode - Ready"** and the front light will be **FLASHING FAST GREEN**.

Enter **# 0 5 0** on the keypad – the unit will announce **"Learn Radio Device and Enter Location Code"**

You now have 1 minute to activate the Carer pendant.

2. Activate the Carer pendant...

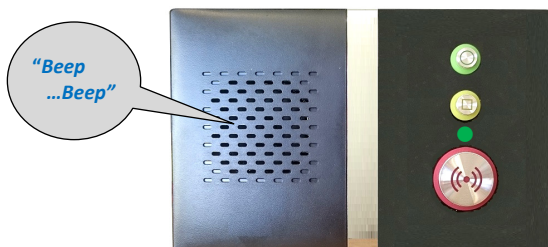


Press the **SILVER** button once, the light will flash **RED** for several seconds and the Reach will announce **"Trigger Action"**.

Enter **0 #** on the keypad for log only or **1 #** for dial and log.

The unit will beep; press the **#** key to end.

3. Exit programming mode...



Press the ***** key and the unit will sound a **"Double-Beep"**.

The front light will return to **STEADY GREEN** and the Reach is back in normal operating mode.

4. If the unit has been set to dial, check with the Control Centre that it is convenient to perform a test call; press the Carer pendant and confirm an arrival time is recorded, repeat the test and check a departure time is recorded. With Reach Plus the event log can only be downloaded locally, with Reach Plus GSM or Reach Ultra Logon to Tynetec's iCare website and check the events have been recorded. *Note: data is uploaded to the iCare website every 10 minutes.*

Deleting a Carer Pendant from a Reach Plus/GSM/Ultra at-home alarm unit

Enter *** 1 6 7 0** using the keypad on the rear of the Reach unit – the front light will **FLASH FAST GREEN** and the unit will announce **"Program Mode - Ready"**.

Enter **# 0 4 1** and the Reach will announce **"Delete Radio Device"** followed by a **"Beep"**.

Enter the 8 digit Carer pendant ID to be deleted; after the **"Beep"** press **#** to exit.

Press the ***** key to exit Program Mode; the unit will sound a **"Double-Beep"** and the front light will return to **STEADY GREEN**.

[⚠] The 8 digit ID can be found on the label on the back of the Carer pendant – it will always start with 92xxxxxx



Refer to the Reach Plus, Reach Plus GSM and Reach Ultra instruction booklets provided with these products for more information on programming and testing radio devices.

Tynetec and Aidcall operate a policy of continuous improvement and reserve the right to change product specifications without notice. If any variation to the details contained in this document are suspected please contact Tynetec's customer support dept on 01670 352371.