



Case Study
Mrs Mould

A FAMILY CONCERN

Mrs Mould from Glasgow found out about Age Concern's Personal Alarm Service after her mother had an accident at home and was sent to hospital.

"I was in real shock when I found out what had happened to mum. She's 79 and, until she had her accident, she was able to go out by herself. She would quite happily take a trip to the local shops or to the hairdresser.

We've never really had to worry too much. She spent a week in hospital and it was then that we found out about the Age Concern Personal Alarm Service and the peace of mind it could offer not just mum but to the whole family. It's just such a relief to know that she'll never have to be in a situation like that again.

The accident really knocked her confidence but she's so reassured, as are we, that she's able to get help right away if she ever needs it. She wears her pendant all the time knowing that if she has to reach us and can't get to the phone, she only has to press the button and we'd be right there.

I can't express enough how much it means to our family and how it really helps mum to live her life as she should be able to."